



# Samuel Benoiton






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## ABOUT ME

Hardworking and determined 3rd year BA(Hons) Media Production student at Bournemouth University whom strives to achieve work to the highest possible outcome. My dedication to any task that comes my way is shown within my personal life through my part time jobs and within my University coursework.

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## CONTACT

-  143 Columbia Road, Bournemouth, Dorset BH10 4ED
-  +44 7468486758
-  sambenoiton123@gmail.com
-  British-Cambodian
-  <https://www.linkedin.com/in/sam-benoiton-139a78267>

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## SKILLS

- Communication
- Mathematical Problems
- Listening
- Problem Solving
- Camera Operator
- Video/Film Editor
- Scriptwriting
- Customer Interaction
- TouchDesigner
- Premiere Pro
- Front of House - Bar and Waiting

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## WORK HISTORY

**Server** 09/2018 - 05/2020  
**Sea Masters Fish and Chips** - Reading, Berkshire

- I worked as a server at the shop, mainly in the takeaway department, which required me to take orders, work the cash register and prepare food for the customers.
- Additionally, I helped out in the restaurant section by taking orders and waiting on customers.
- Moreover, I helped maintain the shop after every shift by sweeping and mopping the floors, wiping down surfaces and washing dishes.
- Greeted guests pleasantly and professionally, promoting positive customer experiences from arrival to departure.
- Served high volumes of guests in fast-paced service environments with exceptional customer care.

**Paper Deliverer** 07/2018 - 09/2021  
**McColl's** - Reading, Berkshire

- Delivered newspapers throughout the community everyday before school and on weekends, thus showing my dedication and persistence
- Additionally, I used to help put the papers together on the weekends, which required me to get there before the shop opened and put the supplements into the newspapers and mark them for the other paper rounds.

**Front of House Team Member** 06/2022 - 09/2022  
**The Southcote** - Reading, Berkshire

- Worked both as a waiter and at the bar, showing my capabilities to work in multiple departments of the establishment
- Both of these roles meant that I had to engage with customers and provide a good service, improving my communication skills and my ability to work well within a busy environment
- In addition, I was entrusted in closing both the bar and the restaurant floor, showing my ability to create a clean and sanitised work area ready for the next day.
- Greeted customers warmly and professionally on arrival, promptly directing to allocated tables.

**Front of House Team Member**

03/2023 - 07/2023

**Harry Ramsdens** - Bournemouth, Dorset

- Worked mainly as a food runner, providing a quick and efficient service delivering food from the kitchen to the customers.
- Maintained attractive, clean and orderly spaces, creating a welcoming atmosphere for customers.
- Promoted current offers through creative promotional displays and targeted upselling.
- Confidently managed customer requests by listening actively to concerns and providing positive solutions.
- Collaborated across team to achieve productivity and efficiency.
- Regularly communicated with kitchen and bar staff to maintain smooth front of house operations, minimising potential service delays.
- Resolved guest complaints promptly and professionally, notifying restaurant management of concerns.
- Used appropriate sanitising and cleaning products to maintain hygienic kitchen and food preparation areas.
- Kept guest tables neat and tidy by regularly clearing away dirty dishes and used glasses and wiping down surfaces.
- Served high volumes of guests in fast-paced service environments with exceptional customer care.
- Served meals and drinks with professionalism and skill, maintaining high presentation and quality standards.

**Hospitality Team Member**

03/2023 - Current

**Good2Know Hospitality** - Bournemouth, Dorset

- Work as a team member for this catering agency when not working shifts at my other jobs, and have worked events at venues such as the Bournemouth International Centre and Pavilion Theatre.
- Created warm, friendly atmosphere through positive guest interactions.
- Prepared food while upholding strict brand standards.
- Handled complaints and conflict with diplomatic approach.
- Prepared food in line with recipe instructions and portioning standards.
- Served food and beverages, going the extra mile to deliver personalised customer service.

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**EDUCATION****GCSEs**, 09/2014 - 06/2019**The Willink School**

Maths - 7 English Language - 7 English Literature - 8 Design and Technology - 6 Combined Science - 7/6 Art - 5 French - 8 Religious Studies - 7 Geography - 7

**A-Levels**, 09/2019 - 05/2021**The Willink School**

Maths - C Media Studies - B Geography - B

**BA Hons**: Media Production, 09/2021 - Current**University of Bournemouth**

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## ACCOMPLISHMENTS

- Won 1st place in a poster competition for the conservation of Whale Sharks, in which my poster got printed onto t-shirts and I got the opportunity to possibly snorkel with Whale Sharks.
- Acted in a juice commercial for 'Cool Sun'.
- Worked as an extra for blockbuster movies.
- Won the 'Endeavour Cup' in Year 7 for overcoming adversity and settling well into a new environment. This award is given to one pupil out of a thousand.
- Volunteering at a house building charity, 'Tabitha' in Cambodia for multiple years.
- Representing my Secondary School in 'Area Athletics' for triple jump and 200 metre sprint.
- Undertook a month long expedition to South-East Asia, where we built shelter within the rainforests for locals and travellers, whilst indulging in new culture.
- Was 'Head of Communications' at Willink Sixth Form, meaning I was in charge of social media and communicating opinions between students and staff.

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## INTERESTS

- Enjoy partaking in sports and physical activities, I play football for a team in my university Campus League.
- Keen reader.
- Music - both listening and creating, I play a bit of the piano and guitar.